Michelle Ballantyne MSP  
Convener  
Economy, Energy and Fair Work Committee  
Scottish Parliament  
Edinburgh EH99 1SP

26th February 2020

Dear Ms Ballantyne,

Your predecessor as convener of the Economy, Energy and Fair Work committee wrote to me on 11 February regarding the committee’s 2018 inquiry into the impact of bank closures.

In particular, the letter concerned the following section of the committee’s report:

The Committee encourages Scottish Enterprise and Highlands and Islands Enterprise, along with the banks, to work with businesses to help them adapt to these changes.

Businesses dependent on cash are overwhelmingly in retail and other locally traded sectors. Within the economic development landscape, support for these sectors are the responsibility of Business Gateway. In addition to their own resources, Business Gateway can link businesses to support funded or delivered by other agencies, including Scottish Enterprise.

The main activity of Scottish Enterprise in this area is e-commerce to increase sales from beyond the company's immediate area, including internationally.

Yours sincerely,

Steve Dunlop  
Chief Executive