Public Audit Committee

23rd Meeting, 2023 (Session 6), Thursday, 21 September 2023

The 2021/22 audit of Scottish Canals

Introduction

- At its meeting today, the Public Audit Committee will take evidence from Scottish Canals and Transport Scotland on the Auditor General for Scotland's section 22 report, <u>The 2021/22 audit of Scottish Canals</u>, which was published on 13 June 2023.
- 2. The Committee previously took evidence from the AGS on the report on <u>29 June</u> <u>2023</u>. A copy of the report can be found in **Annexe A**.
- 3. Scottish Canals have provided a written submission to help inform the evidence session. This can be found in **Annexe B.**

Clerks to the Committee, 18 September 2023

PA/S6/23/23/3

Annexe

Letter from Scottish Canals 4 September 2023

Annexe A

The 2021/22 audit of Scottish Canals





Prepared for the Public Audit Committee by the Auditor General for Scotland Made under section 22 of the Public Finance and Accountability (Scotland) Act 2000 June 2023

The 2021/22 audit of Scottish Canals

1. I have received the audited annual report and accounts and the independent auditors' report for Scottish Canals for 2021/22. I am submitting these financial statements and the <u>auditors' report</u> under section 22(4) of the Public Finance and Accountability (Scotland) Act 2000, together with this report that I have prepared under section 22(3) of the Act.

2. My report brings to the Scottish Parliament's attention ongoing issues with the valuation of Scottish Canals' assets and the completeness and accuracy of its records and documentation. In February 2022, I reported on similar issues that the auditors had raised in their 2020/21 annual audit.

3. For a second year in a row, the auditors have issued a disclaimer on the financial statements. A disclaimer is made when the auditor is unable to provide an opinion on the financial statements due to a lack of sufficient appropriate audit evidence. The basis for this disclaimer is in respect of Scottish Canals' \pounds 407 million valuation of its property, plant, and equipment assets.

4. The financial value of these assets, and their significance for Scottish Canals achieving its key strategic objectives, has led the auditors to conclude that the issues with the property, plant and equipment balances affect the financial statements as a whole. As such the auditors were unable to conclude whether:

- the annual report and accounts give a true and fair view
- expenditure & income were regular (incurred in accordance with the applicable enactments & guidance)
- the Annual Report & Accounts are free from material misstatement
- adequate accounting records have been kept.

5. The auditors reported that they had not received all information and explanations required for their audit in relation to the property, plant and equipment balances. The auditors also raised concerns about the overall quality and timeliness of Scottish Canals accounting records and working papers. This has led to significant delays to the audit process.

Key messages

- The auditors have been unable to provide an opinion on the 2021/22 financial statements of Scottish Canals, due to a lack of sufficient and appropriate audit evidence. This reflects ongoing issues around the valuation of Scottish Canals' assets. These issues are significant enough to impact the financial statements as a whole. This means there is a lack of public assurance over Scottish Canals' financial position and performance, and the regularity of its transactions.
- Scottish Canals has faced considerable challenges adapting to the financial reporting and accounting framework required of it as a nondepartmental public body. It has taken steps to address concerns raised by the auditors in 2020/21, including undertaking a new asset valuation. Its progress has been limited by underlying issues with the quality and accuracy of its documentation and data.
- Scottish Canals needs to develop an effective plan to resolve these ongoing issues as a matter of urgency and ensure it has the right capacity and expertise. It needs to establish robust asset records and invest in maintaining them to meet its statutory financial reporting responsibilities in a way that provides value for money. This is also important to support its asset management strategy and medium-term financial planning.

Background

6. Scottish Canals is responsible for the maintenance, management and development of Scotland's five canals, together with a number of associated land and property assets. Scottish Canals' principal activities include the maintenance of the 140-mile canal network; the provision of boating and leisure facilities, canal moorings and licences; and rental of land and property.

7. Scottish Canals consists of a board, made up of a chair, a vice chair¹ and one to four members appointed by Scottish ministers. Scottish Canals' chief executive, as accountable officer for the organisation, is accountable to the Scottish Parliament for ensuring its resources are used economically, efficiently, and effectively.

8. From April 2020, Scottish Canals has been required to meet the accounting and financial reporting framework applicable to non-departmental public bodies,

¹ The role of vice-chair is not currently filled.

a change from the previous position where it prepared its accounts as a public corporation². This meant that from 2020/21 Scottish Canals was required to account for its activities in accordance with HM Treasury's Government Financial Reporting Manual. This required Scottish Canals to change the way in which it values its assets. This was a substantial change to the body's accounting and financial reporting responsibilities.

9. In the 2020/21 audit, the auditors raised concerns about the valuations of Scottish Canals' assets, specifically aspects of its canal infrastructure. These concerns related to the appropriate expertise of the consultants which Scottish Canals had appointed to conduct the valuations and the valuations themselves. The auditors raised concerns about the quality and completeness of Scottish Canals' fixed asset register, finding that it lacked detail, included potential duplicate records, and assets which were incorrectly categorised. The degree of uncertainty in the valuations was deemed to be material to the audit. This resulted in the auditors issuing a disclaimer on the audit opinion, as there was insufficient evidence available to conclude that there were no material misstatements in the valuation of the assets.

10. I reported to the committee on these issues in <u>February 2022</u>. I noted in my report that Scottish Canals intended to undertake a new valuation process of the canal infrastructure estate in its entirety, during 2022. I recognised that undertaking this would be a significant commitment but was necessary to provide sufficient evidence to support future judgements and estimates of asset valuations, and to support preparation of Scottish Canals' medium-term financial strategy and delivery of its asset management strategy.

Scottish Canals has made progress, but significant issues remain, resulting in a disclaimer on the 2021/22 audit opinion

11. Adapting to its new accounting and financial reporting responsibilities is not an easy undertaking, particularly given the scale and age of Scottish Canals' assets. The previous accounting and reporting requirements meant that much of the canal infrastructure had not been valued before. The unique nature of these assets also presents challenges as there is not an established source of comparable data for Scottish Canals to draw on. The change in accounting requirements, from those of a public corporation to a non-departmental public body, has taken place alongside a period of change in Scottish Canals' organisational focus and leadership. Scottish Canals has also faced workforce pressures, including high staff turn-over rates and recruitment challenges within its finance team.

12. Following the disclaimer on its 2020/21 accounts, Scottish Canals has taken steps to address the issues raised in relation to its asset valuations. This

² When established in 2012, it was intended that Scottish Canals would prepare its accounts as a public corporation, on the same basis as its predecessor body, British Waterways. Since then, Scottish Canals has not demonstrated the operating characteristics of a public corporation. Its status as a non-departmental public body was confirmed by the Office of National Statistics in 2019 when it carried out a review at the request of the Scottish Government. includes significantly changing the asset valuation approach for 2021/22 compared to the prior year, with a substantial proportion of the canal infrastructure being valued for the first time. The focus of this activity has been to improve the completeness and accuracy of its fixed asset register.

13. A fixed asset register should provide an accurate record of the nature and condition of a body's assets to support its asset management strategy and medium-term financial planning. As reported through the 2020/21 audit, Scottish Canals' fixed asset register did not provide this. Understanding the condition, value and future costs of its canal infrastructure is fundamental to Scottish Canals delivering on its strategic objectives. During 2021/22, Scottish Canals has progressed work to categorise its assets and to break down its assessment of large assets into smaller components to allow these to be more easily valued. These are both important areas of progress to improve the accuracy of its fixed asset register and the valuations based on it.

14. Scottish Canals also contracted consultants, including specialist engineers, technical accountants, and qualified valuers, to support the reconstruction of its fixed asset register. The consultants developed a valuation model of the assets held by Scottish Canals for the year ending 31 March 2022. This involved the valuation of the canal network, which had not previously been included in the financial statements. These valuations were then used to update the closing balances for the previous two years.

15. The auditors were satisfied that the overall methodology taken to reconstruct the fixed asset register was reasonable. However, during testing the auditors identified a significant number of errors in the accounts and insufficient evidence to support the estimated £407 million valuation of the assets. The issues identified by the auditors largely reflect limitations in the underlying documentation and records held by Scottish Canals:

- Valuation of some assets were based on cost data provided by management, for example drawing on estimates or historic project costs, which could not be supported by evidence.
- There was a lack of data to support the assumption of 12-years operational life for some assets, when calculating their remaining value at the end of their useful life. This assumption can lead to large variations in overall valuations. For example, applying a ten-year assumption to these assets would lead to a reduction of over £21 million in the valuations.
- There were potential errors in the classification of some expenditure between capital or revenue, and a lack of evidence to support the classification of some spending as capital.
- There were errors in classification of some assets as being under construction, with some appearing to have become operational during the audit year. This would have required a revaluation of these assets. As this was not done, the auditors were unable to quantify the potential impact on the future value of these assets.

- The auditors had issues obtaining sufficient assurance over rights and obligations in respect of some assets, because of a lack of documentation on ownership.
- The reconciliation of the reconstructed closing balances to the figures in the draft accounts identified several errors. Scottish Canals made changes to information in its accounts to address these errors, but the auditors were unable to find evidence to confirm that the changes had been made accurately.
- The work to reconstruct the fixed asset register closing balance also led to a significant amendment of the prior year asset valuations reported in the 2020/21 accounts. Due to the scale of issue affecting the 2021/22 audit, the auditors did not consider it appropriate to test these prior year adjustments.
- Much of the information used to support the accounts is manual in nature, rather than system generated, which increases the overall risk of error.

16. As a result of the range and scale of issues the auditors have assessed that they are unable to provide an audit opinion on Scottish Canals' financial statements. While this relates specifically to the property, plant and equipment balances of £407 million in the financial statements, the financial value and core importance of these assets to Scottish Canals' strategic objectives led the auditors to judge that these issues affected the financial statements as a whole. The issuing of a disclaimer on the audit opinion, means that the auditors cannot provide assurance on the use of public money by Scottish Canals during 2021/22.

17. To date Scottish Canals has spent more than £0.5 million on consultant support for its asset valuation activity which had not originally been budgeted for. There will also be ongoing costs. Scottish Canals has set aside £100,000 for valuation work in 2022/23, with external procurement planned for valuation support for future years. Consultants currently retain ownership of the valuation model which could mean that Scottish Canals will have ongoing spending commitments to support its annual valuations work. Scottish Canals will need to consider the value for money of the approach it takes to progressing this work, including any ongoing use of consultants.

Scottish Canals needs to make sure it can meet its financial accountability responsibilities as a matter of urgency

18. Scottish Canals needs to quickly finalise its approach to recording and valuing its assets to meets its public accountability responsibilities and comply with Financial Reporting Manual requirements. Without this, auditors cannot provide assurance over Scottish Canals' use of public money.

19. As an organisation whose core function involves the management of infrastructure assets, it is important that Scottish Canals has a robust and accurate record of the assets it owns, and that appropriate valuations are obtained for these assets. The auditors have set out specific areas in <u>Appendix</u>

two of the 2021/22 annual audit report which require consideration by Scottish Canals. These include ensuring all property, plant and equipment records are included in the fixed asset register; the maintenance of accurate and timely records; appropriate matching of expenditure recorded in the project management system to the fixed asset register; maintaining evidence of ownership and existence of assets; and determining an approach to re-evaluations.

20. A new Chief Executive took up post with Scottish Canals in late May 2023. He will need to work quickly, with the support of Transport Scotland in its role as Scottish Canals' Scottish Government sponsor division, to ensure that the organisation implements an effective plan to address these issues and has the expertise and capacity to deliver the improvements needed. They will need to work together to ensure that the implications of the accounting rules that Scottish Canals must work to are fully understood and reflected in the planned response. Scottish Canals will also need to consider the value for money of its approach to valuing its assets, including any ongoing use of consultants.

21. These issues will be a central focus for auditors during the 2022/23 annual audit process. They will engage closely with Scottish Canals to consider the pace and impact of activity being undertaken to address the issues raised. I will continue to monitor progress on these matters and report further in public as necessary.

The 2021/22 audit of Scottish Canals

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Introduction

The purpose of this submission is to provide committee members with additional background information on Audit Scotland's Section 22 report on the audit of Scottish Canals' Annual Report & Accounts for the year ended 31 March 2022.

This aims to provide clarity and assurance over the significant steps taken, and our continued focus to address the external audit recommendations regarding the valuation of our entire infrastructure assets in accordance with the Government Financial Reporting Manual (FreM).

Background

In July 2012, the British Waterways Board's functions and assets were divided, with the England and Wales waterways and assets being removed to form a charitable trust. At this time, Scottish Canals remained a public corporation reporting under International Financial Reporting Standards (IFRS) with no requirement to value its infrastructure assets in the same way as under the FreM.

Furthermore, under the Transport Act 1968, the canal infrastructure had been written down to a historic cost of £nil, therefore the canal infrastructure assets built pre-2012 have never been recognised in Scottish Canals' accounts. This holding of infrastructure assets at a historic cost of £nil was deemed to be appropriate at the time. All other capital expenditure assets were disclosed at historic cost in our Fixed Asset Register (FAR) and depreciated in line with applicable International Financial Reporting Standards, audited and accepted by external auditors (Grant Thornton and Audit Scotland) between 2012 and 2020.

Following a 2019 Office for National Statistics (ONS) review, in September 2019, Transport Scotland informed Scottish Canals that from 1st April 2020 the organisation would be reclassified as a non-departmental public body (NDPB) under the FreM. At that time, Scottish Canals and Transport Scotland requested a more reasonable timeframe to undertake the change. This was declined in November 2019. As such, Scottish Canals accepted the challenge and made every conceivable effort to make the transition a success in just five months. This included communicating to employees, partners, and stakeholders; transforming organisational culture; changing finance policies and procedures; and moving to annual budgeting requirements without being able to retain capital or revenue reserves whilst the organisation dealt with the effects of covid.

The overriding reason for both disclaimers and subsequent Section 22 reports from Audit Scotland is a change of applicable accounting rules on becoming a NDPB, and the demanding timeframe afforded to undertake the huge transition. Whilst we recognise and acknowledge that accounting for assets is a serious matter for any public body, Grant Thornton stated in their external audit report that there were no material concerns out-with the assets' valuation issue on property, plant, and equipment. All other changes to the accounting and reporting requirements under the FreM have been applied, audited, and accepted.



To adequately respond to a task of this magnitude and complexity for an organisation of any size would require time. Had there been an allowance agreed for a longer transition period to comply with the new financial reporting framework, then Scottish Canals is of the view that the disclaimer opinions could have been potentially avoided.

Steps to address the Disclaimer Opinion – Annual Report & Accounts 2020/21

At the Public Audit Committee held in March 2022, Scottish Canals former CEO accepted the requirement to value the entire canal infrastructure (circa £1.8bn re-build value) for incorporation into Scottish Canals' books and records for the first time.

Despite Scottish Canals having valued its £51m additions since its separation from England in Wales in 2012, it was determined that the asset additions had not been fully broken down into components with an agreed methodology assessed for each component, and therefore was insufficient to meet Grant Thornton's audit requirements and the assets remained at historic cost in the Annual Report & Accounts.

The auditors were also unable to obtain sufficient audit evidence to conclude on the appropriateness of capitalisation of the expenditure without a valuation of the underlying existing assets which were held at £nil value. A full valuation of the canal infrastructure was therefore necessary to address the 2020/21 disclaimer from Grant Thornton. It was reassuring, however, that despite the disclaimer opinion, no matters of concern were noted on other aspects of the financial statements.

Scottish Canals' former CEO assured the committee that Scottish Canals would give 'everything we have' to complete a full valuation exercise in compliance with the FReM, however clearly stated that she had concerns around the scale of the task within the tight timeframe for a small organisation with limited resources: "As the accountable officer, I have to be honest here and say that I have concerns that we will be unable to meet the deadline".

Before undertaking the resource-intensive, expensive, and complex programme of work, Grant Thornton and Scottish Canals met to discuss a possible change in the Accounts Direction for the Annual Report & Accounts to avoid the necessity of a valuation. The proposal would specifically allow Scottish Canals to attribute its capital funding on the large-scale replacements and enhancements of its canal infrastructure to revenue expenditure. In July 2022, Scottish Canals applied for this proposal to be considered by Scottish Government through Transport Scotland, however after consideration it was deemed inappropriate at that time, and there would be no such allowance or exemption to reporting under the FreM applied.

The significant undertaking of valuing Scotland's 141 miles of canal assets and network infrastructure to provide assurance over the capitalisation of expenditure on assets was challenging. The entire asset portfolio currently comprises 2,766 components. The canal infrastructure elements include land value and length of each canal, embankments, and associated towpaths; 246 pontoons, jetties, and moorings; 67 reservoirs and associated culverts and feeders; 60 weirs, 186 bridges, 52



aqueducts, 164 lock gates, and lock chambers covering a 200+ year life span. More recent successful partnership regeneration projects are also included in our register such as active travel improvements across the network, and projects such as the Claypits Nature Reserve in Glasgow, Caledonian Canal Centre, the Millenium Link and The Falkirk Wheel, the Helix and The Kelpies, and the Bowling Harbour Regeneration project. Each individual class of asset required a specific methodology, with associated valuation calculations.

The road, rail and council infrastructure networks have an established, agreed and previously audited methodology for their valuations, with multiple public sector agencies applying similar valuation rules accepted by auditors across the UK. With Scottish Canals' unique assets and reporting requirements, there has never been a UK-wide or generally accepted methodology and associated bench-marked historical cost data that could be relied upon as the basis of the valuation. This resulted in a complex piece of work for the valuation team to bench-mark the costs of assets against more recent projects, verifying the cost data with our suppliers, and comparing against other infrastructure programmes across the UK.

Since 2012, Scottish Canals has had an extensive engineering FAR in place detailing all its infrastructure assets which is used to continually monitor and assess asset condition. This has provided all the information for our Asset Management Strategy and represents the backbone to a risk-based assessment to prioritise both capital and revenue expenditure.

Scottish Canals was fully committed to deliver against the tight timescale. The work was split into two separate stages to maintain momentum, (1) develop an analysis of the requirements of the FreM and comparison with other bodies with similar assets, and (2) develop a detailed methodology and infrastructure valuation for the years ended 31 March 2020, 31 March 2021 and 31 March 2022.

The initial analysis work was presented to Grant Thornton, the Audit & Risk Committee and Transport Scotland finance colleagues as well as Scottish Canals' finance and engineering teams to provide additional scrutiny and assurance.

In line with Scottish Government robust procurement rules, an experienced external multi-disciplinary valuation team was appointed to produce the full valuations. Multiple years were required to be valued to comply with the technical disclosure requirements.

In July 2022, the valuation team began the extensive work needed to build the valuation and provide the basis for a comprehensive FAR for the canal infrastructure. By August 2022, a detailed methodology for valuation was accepted by Scottish Canals Audit & Risk Committee, Grant Thornton, and Transport Scotland, allowing the valuation of canal infrastructure to commence.

The valuation was submitted to Grant Thornton in November 2022. The auditors concluded that the evidence provided fell short of their requirements within a reasonable timescale, and this ultimately led to the second disclaimer of opinion.



Disclaimer of opinion – Annual Report & Accounts 2021/22

On 17th February 2023 Grant Thornton advised Scottish Canals and its Audit & Risk Committee that a clean opinion for the 2021/22 audit was likely, but they would need to consider how to reflect the historic disclaimer opinion (2020/21) as they could not attribute more time to completing additional audit tests to review that year.

However, on 19th April 2023 Grant Thornton reported there had been a change and they were unable to issue a clean opinion, or even consider a less robust opinion and ring-fence the issue around the valuation of Property Plant and Equipment (PPE).

Grant Thornton's external audit report for 2021/22 does, however, reassure that, <u>'no</u> <u>matters of significance were identified out-with audit testing of Property Plant and</u> <u>Equipment'</u>. Despite this positive report, the auditors determined that a disclaimer opinion and subsequent Section 22 Audit Scotland Report was required as the valuation 'affects a number of accounting entries, it would take too long to hold the 2021/22 accounts open to undertake this work.'

Steps to address the Disclaimer Opinion – Annual Report & Accounts 2021/22

We remain committed to resolving this issue and have given the matter top priority, focus and allocated appropriate available resource.

As advised by the Auditor General in June 2023 and prior to committing additional resources to undertaking this valuation exercise, alternative approaches were considered – including either a permanent or temporary change to the Accounts Direction, and changes in the methodology and categorisation of assets whilst maintaining compliance with the FreM. Working closely with Transport Scotland, it was agreed that we should continue to develop and improve the existing FAR and associated valuations for the canal infrastructure.

The Chief Executive chairs a Project Board which has been established to address the valuation issues by the end of October 2023. This is intended to ensure Scottish Canals' finance team have the right information in time for Audit Scotland to begin their audit in November. This remains a challenging deadline and we are on track at present.

Several workstreams have been identified within a detailed project plan which will better evidence our valuation to meet required audit thresholds:

- 1. Establishing a FAR for the canal infrastructure for the first time fully reconciled to the Annual Report & Accounts. This will provide a single reliable set of data for audit testing
- 2. Re-assess all additions, work in progress, assets under construction within the last three years to ensure the risk of duplication and capitalisation date errors are minimised
- 3. Review the classification of all assets to ensure assets are categorised on a consistent basis



- 4. Re-record judgements and estimates with historical cost data
- 5. Consider changes to the residual values and useful economic lives methodology and provide additional evidence around the judgements and estimates
- 6. There is no automated system that will correlate all our assets to their appropriate title deeds and/or historic record of rights of ownership, and so this will form part of a longer-term improvement plan, reconciling the asset register with the title deeds register and Geographic Information System (GIS)

Our commitment

We are fully committed to delivering a set of accounts free from a disclaimer opinion and will continue to dedicate the necessary resources to this goal. We will continue to work closely with our new auditors, Audit Scotland, to ensure they have a satisfactorily reconciled FAR on which to base their audit testing during their timetabled audit in November and December 2023, including the valuation of the canal infrastructure. Based on the audit timeline, we anticipate laying our Annual Report & Accounts in the new year.

John Paterson Accountable Officer and CEO 4th September 2023