

Citizen Participation and Public Petitions Committee
Wednesday 24 September 2025
14th Meeting, 2025 (Session 6)

PE2127: Develop a new Digital Connectivity Plan for the Highlands and Islands

Introduction

Petitioner John Robert Erskine

Petition summary Calling on the Scottish Parliament to urge the Scottish Government to develop a new Digital Connectivity Plan for the Highlands and Islands that aims to:

- address digital infrastructure gaps
- improve mobile internet coverage
- establish public-private partnerships
- support economic growth, education and healthcare

Webpage <https://petitions.parliament.scot/petitions/PE2127>

1. [The Committee last considered this petition at its meeting on 19 February 2025.](#)
At that meeting, the Committee agreed to write to the Scottish Government.
2. The petition summary is included in **Annexe A** and the Official Report of the Committee's last consideration of this petition is at **Annexe B**.
3. The Committee has received a new written submission from the Scottish Government which is set out at **Annexe C**.
4. [Written submissions received prior to the Committee's last consideration can be found on the petition's webpage.](#)
5. [Further background information about this petition can be found in the SPICe briefing](#) for this petition.
6. [The Scottish Government gave its initial position on this petition on 20 December 2024.](#)
7. Every petition collects signatures while it remains under consideration. At the time of writing, 131 signatures have been received on this petition.

Action

8. The Committee is invited to consider what action it wishes to take.

Clerks to the Committee
September 2025

Annexe A: Summary of petition

Petitioner

John Robert Erskine

Date Lodged

28 November 2024

Petition summary

Calling on the Scottish Parliament to urge the Scottish Government to develop a new Digital Connectivity Plan for the Highlands and Islands that aims to:

- address digital infrastructure gaps
- improve mobile internet coverage
- establish public-private partnerships
- support economic growth, education and healthcare

Background information

The Scottish Government should introduce a new comprehensive Digital Connectivity Plan specifically designed for the Highlands and Islands.

Despite progress, rural and island communities still face significant broadband and mobile coverage gaps, impacting local businesses, healthcare, education, and quality of life. 25% of Shetland households experience speeds under 30Mbps, and mobile service is unreliable in many areas, reducing opportunities for growth and tourism. The upcoming retirement of copper phone lines by 2027 and the shutdown of radio teleswitch meters by 2025 adds urgency to the situation.

This petition urges investment in digital infrastructure, public-private partnerships, and regular progress updates to improve coverage and bridge the digital divide.

Enhancing connectivity will enable economic development, support remote healthcare services, and improve educational access, ensuring these communities can thrive in the modern economy.

Annexe B: Extract from Official Report of last consideration of PE2127 on 19 February 2025

The Convener: The next petition is PE2127, on the development of a new digital connectivity plan for the Highlands and Islands. This is the first example of a poacher turned gamekeeper in the public petitions process, because the petition has been lodged by John Robert Erskine, who was previously the committee's media adviser and joins us in the public gallery.

The petition calls on the Scottish Parliament to urge the Scottish Government to develop a new digital connectivity plan for the Highlands and Islands that aims to address digital infrastructure gaps, improve mobile internet coverage, establish public-private partnerships and support economic growth, education and healthcare.

The SPICe briefing highlights Ofcom's "Connected Nations Scotland Report", which was published in 2024. The report found that, as of July 2024, 62 per cent of residential properties in Scotland had access to full-fibre networks—an increase of 9 percentage points from September 2023. However, the briefing notes that, although 89 per cent of Midlothian and Glasgow city residences have full-fibre connection, only 14 per cent of residences in Orkney and 11 per cent of residences in Shetland do.

The Scottish Government's response to the petition highlights Scotland's digital strategy, which aims to ensure "that no one is left behind in the digital world and that geography should not be a barrier to getting online."

It highlights that the national strategy for economic transformation 10-year plan includes a "commitment to provide an efficient and resilient digital infrastructure in Scotland."

The submission states: "over 19,000 premises now have access to faster broadband connections thanks to the R100 North contract".

The Scottish Government has also worked with Building Digital UK on project gigabit to prepare a regional procurement exercise that will cover more than 13,500 eligible premises in Orkney and Shetland.

However, the petitioner believes that the Scottish Government's actions "fall short of addressing the fundamental issues of digital exclusion, inequality, and slow delivery in rural Scotland."

In his written submission, Mr Erskine highlights that Scotland has "the highest rate of 4G 'not spots' in the UK" and the "lowest rural residential superfast broadband coverage in the UK."

There are one or two of those 4G not-spots in my constituency on the south side of Glasgow, which everybody imagines must be incredibly well connected, but such areas exist. The petitioner states that connectivity issues are felt "more acutely" in communities in the Highlands and Islands and that

“that’s why this petition is asking for the Scottish Government to provide a dedicated, new digital connectivity strategy for the region.”

Our colleague Rhoda Grant MSP, who had hoped to join us this morning but is unable to do so, has provided a written submission outlining her support for the petition. Her written submission stresses the importance of digital connectivity and highlights the

“increasing reliance on online services to deliver basic facilities.”

Her submission states that good connectivity is, inevitably, “inherently linked” to attracting workers and families to the Highlands and Islands in a digital age.

Do members have any comments or suggestions about what we might do?

Fergus Ewing: This is an excellent petition that raises very important questions. There is no doubt that there are serious problems in the Highlands and Islands—not just in Orkney and Shetland but in many other parts, including in my constituency—throughout rural Scotland and, as you mentioned, in our cities, where there are some gaps. Broadband connection is regarded as a *sine qua non*. Twenty years ago, it was a luxury, but it has now become, frankly, a necessity.

Broadband connection in rural properties can allow people to work remotely and carry out work anywhere in the world. That might be one of the key ways to stem the depopulation problem that remote parts of the Highlands, particularly the islands, face. Therefore, I wonder whether we could write to the Scottish Government to seek a bit more information. Its response was very comprehensive, to be fair to it, and it detailed the various programmes.

I should say that I had an involvement with the reaching 100 per cent—R100—programme and, indeed, its predecessor, which actually exceeded performance expectations. That is not something that one always hears in relation to public infrastructure projects, convener.

I suggest that we write to the Scottish Government to ask whether it will develop a new digital connectivity plan for the Highlands and Islands and request a timeline for procurement for project gigabit in the Highlands and Islands. That project was highlighted in the Government’s submission, but there is very little detail. There are promises of lots of money, but nobody really knows what is going to happen in the area or when. That is the basic problem, and people become a bit cynical about promises of such a grand nature, unless the meat can be placed in the middle of the sandwich.

The Convener: If there are no other suggestions from colleagues, are we content to keep the petition open and to initiate inquiries as suggested by Mr Ewing?

Members *indicated agreement.*

The Convener: We will keep the petition open on that basis.

Annexe C: Written submission

Scottish Government written submission, 27 March 2025

PE2127/D: Develop a new Digital Connectivity Plan for the Highlands and Islands

Thank you for your letter dated 3 March 2025 regarding petition *PE2127: Develop a new Digital Connectivity Plan for the Highlands and Islands*. In your letter, you outlined that the Committee was keen to understand:

- whether the Scottish Government will develop a new Digital Connectivity Plan for the Highlands and Islands;
- what the timeline is for procurement in the Highlands and Islands for Project Gigabit.

Over the past ten years, digital connectivity across the Highlands and Islands has been transformed. Scottish Government-led programmes such as Digital Scotland Superfast Broadband (DSSB) and Reaching 100% (R100) have extended fibre networks – the backbone that enables fast, reliable broadband and mobile services – boosting coverage across the region from 18.6% in January 2014 to 95.2% today.

Our award-winning Scottish 4G Infill programme delivered 55 mobile masts to rural and island ‘not-spots’ across the country, 37 of which were in the Highlands and Islands region. This has helped contribute to the increase in 4G coverage in Scotland from 78% in 2018 to 89% by the end of 2024. Commercial mobile, fixed wireless access (FWA) and 5G private networks have helped extend fibre’s reach and enable high-speed connectivity.

Alongside this, commercially available Low Earth Orbit satellite services are available across all of the Highlands and Islands, helping to fill coverage gaps where fibre and wireless technologies are not yet affordable to deliver, and providing a low latency, ultrafast solution for isolated rural properties. This combination of terrestrial and non-terrestrial digital solutions forms a comprehensive toolkit ensuring that everyone in the Highlands and Islands, regardless of their location, can play a part in the digital economy.

Will the Scottish Government develop a Digital Connectivity Plan for the Highlands and Islands?

We currently have no plans to develop a distinct Digital Connectivity Plan for the Highlands and Islands. There is substantial activity ongoing to improve connectivity across the region, but it is not apparent that developing a separate approach for the Highlands and Islands in isolation would add any immediate value.

The Scottish Government recognises that effective digital connectivity is an essential part of modern life, ensuring that our rural and islands communities are an integral part of the economic, social, and environmental wellbeing of Scotland.

Our primary focus in the coming years will be to deliver on existing plans, building on the significant investment that has already delivered over 200,000 faster broadband

connections across the Highland and Islands so far, through the R100 and DSSB programmes. Developing a new bespoke plan for the region could divert resources from that work, ultimately hindering progress.

Of course, we recognise the need to provide the public with regular, transparent progress updates. People in the Highlands and Islands rightly expect to know what connectivity is available now, what's coming and when they can access it. Our online content at <https://digitalconnectivity.campaign.gov.scot/> provides up-to-date information, including an address checker.

It is also important to recognise that telecoms in the UK is reserved to Westminster. As a result, many of the levers required to develop and deliver comprehensive regional connectivity plans, particularly around funding, are not held by the Scottish Government.

We have, however, set out clear ambitions for connectivity across the country. A core theme of Scotland's Digital Strategy is ensuring that no one is left behind in the digital world and that geography should not be a barrier to getting online, which is helping to focus investment to extend digital infrastructure even further into Scotland's rural communities. A refreshed Digital Strategy, taking into account connectivity priorities, is expected to be published this summer.

Scottish Ministers have also announced that a new National Islands Plan will be published later this year. Officials are working with island communities, local authorities, and other partners to ensure that the new Plan continues to deliver our vision for thriving, sustainable, and successful island communities.

The new Plan will integrate digital connectivity with other key priorities, making a separate connectivity plan unnecessary.

The Islands Team is currently conducting a series of in-person meetings across the six island local authorities to gather more information which will be fed into the new National Islands Plan. The public consultation on the first National Islands Plan and the Scottish Island Survey 2023 both highlighted digital connectivity as one area where islanders felt positive progress had been made.

What is the timeline for Project Gigabit in the Highlands and Islands?

Our Reaching 100% (R100) programme is already delivering gigabit capable connectivity across rural Scotland with over 9,500 connections delivered to date across the Highlands and Islands region, with many more still to come.

The Scottish Government is also taking a lead role in the delivery of Project Gigabit in Scotland; recognition of our strong track record in successfully delivering large scale digital infrastructure programmes.

Project Gigabit is a UK Government programme which aims to achieve UK-wide (c.99%) gigabit-capable coverage by 2030. The Scottish Government is playing the lead role across all local and regional contracts in Scotland.

Scotland's challenging geography makes targeted public subsidy essential to delivering digital infrastructure. To target this investment and maximise impact, we have worked with Building Digital UK (BDUK) to consult the supplier market

extensively and understand their appetite to extend existing gigabit networks. This allowed us to design local and regional procurements with the best chances of succeeding and delivering for the communities in question.

Key milestones include:

- May 2024: First Scottish Project Gigabit procurement launched, covering the Borders and East Lothian. Contract awarded January 2025.
- May 2024: North East Scotland procurement launched, including premises in parts of Aberdeenshire, Angus, Dundee and the Moray Coast. Contract award expected Spring 2025.
- December 2024: Shetland and Orkney procurement launched. Bids due in June 2025 with contract award expected October 2025.

Confirmation of which premises will be connected via each contract, and in what timescales, will be confirmed by winning suppliers post-contract award. Our online address checker - <https://digitalconnectivity.campaign.gov.scot/> - remains the best resource for communities in the Highlands and Islands to track progress.

Project Gigabit procurement timelines are subject to change but we engage regularly with key stakeholders, such as Highlands and Islands Enterprise and local authorities, and will communicate any changes and share updates with the public as and when we are able to, within the constraints of procurement regulations.

Those areas of Scotland not covered by these procurements will be included in the nationwide framework contract awarded by UK Government to Openreach last year. Openreach is currently modelling its build plan with a view to commencing work later this year.

The Scottish Government is working closely with UK Government to ensure that there is alignment between Openreach's Project Gigabit activity in Scotland and existing R100 plans. There should be scope to combine planning in order to drive efficiencies and maximise coverage.

This would be more straightforward to achieve, if the Scottish Government was to manage all contractual activity in Scotland, incorporating Openreach's Project Gigabit activity alongside R100. We continue to work with BDUK to progress this and with Openreach to determine how changes to the existing R100 build schedule could enable deployment of a whole area, 'once and done' approach that maximises gigabit coverage across rural Scotland.

Delivering on our objectives is, of course, also dependant on close collaboration with stakeholders across the country and, to that end, the Scottish Government continues to value those relationships and work closely with both Highland & Islands Enterprise and the Local Authorities across the Highlands and Islands region.

I trust that this is a helpful update for the Committee.

Digital Connectivity Division