



The Scottish Parliament  
Pàrlamaid na h-Alba

Information Management and Governance  
Scottish Parliament  
Edinburgh  
EH99 1SP

foi.officer@parliament.scot

20 December 2022

Dear Requester,

**REQUEST FOR INFORMATION: 2022-682284**

We acknowledge your request for the following information:

- 1. The total number of viewers/views/watchers watching live proceedings on scottishparliament.tv every month for the past five years*
- 2. The total number of viewers/views/watches for achieved proceedings within the "video archive" on scottishparliament.tv/archive every month for the past five years*
- 3. The total number of viewers/views/watchers overall for scottishparliament.tv every month for the past five years*
- 4. How much the maintenance and upkeep of scottshparliament.tv costs the Scottish Parliament*
- 5. What archived proceeding had the lowest number of viewers/views/watchers within the last five years and what was this number of viewers/views/watchers of said proceeding*

Your request was received on 30 November 2022 and has been handled in accordance with the Freedom of Information (Scotland) Act 2002 (FOI(S)A).

The Scottish Parliament does not hold information about viewing numbers for SPTV if broken down by live proceedings and archived proceedings for the past 5 years. The reason for this is the Video on Demand and live content on SPTV share the same URLs so we are unable to separate the viewing figures in a meaningful way.

Responding to each part of your request in turn, the position is as follows:

**1. The total number of viewers/views/watchers watching live proceedings on scottishparliament.tv every month for the past five years**

Information about the number of viewers watching live proceedings on SPTV is not held by the Scottish Parliament.

**2. The total number of viewers/views/watches for achieved proceedings within the "video archive" on scottishparliament.tv/archive every month for the past five years**

Information about the number of viewers watching archived proceedings is not held by the Scottish Parliament.

**3. The total number of viewers/views/watchers overall for scottishparliament.tv every month for the past five years**

Please find attached a spreadsheet showing the overall monthly viewing numbers for the period from May 2021 to November 2022. We do not hold this information for the past 5 years. The reason for this is that due to a change in supplier (which took place in May 2021) the data for viewing numbers from the previous contract is no longer accessible as our means to monitor viewing numbers was part of the system they provided.

While our figures show more than 3 million people have watched SPTV online over the last 19 months, we also have a further 1 million views per year on the Parliament's You Tube channel, which is fed by SPTV output.

In addition to this, our in-house broadcast coverage is also used by all the major Scottish and UK news broadcasters which will be over and above these online viewing figures.

**4. How much the maintenance and upkeep of scottshparliament.tv costs the Scottish Parliament**

The attached spreadsheet includes the monthly net amount of the upkeep and maintenance of SP TV since May 2021.

**5. What archived proceeding had the lowest number of viewers/views/watchers within the last five years and what was this number of viewers/views/watchers of said proceeding**

Since May 2021 the proceedings with the lowest number of views is the Public Audit Committee: 1 December 2022, with a total viewing figure of: 1

As we don't hold information on monthly viewing figures broken down by live and archived proceedings for the past 5 years, we have attached a not held notice in terms of the technical requirements under FOI(S)A.

In keeping with our FOI procedures, this information may also be posted on the Parliament's disclosure log (usually within 24 hours). For further details on the Parliament's Disclosure Log and the information released under FOI, visit: [FOI Request Disclosure Log | Scottish Parliament Website](#)

The supply of information under FOI does not constitute permission for its use in a way that would infringe copyright  
<https://www.parliament.scot/about/copyright>

We would welcome feedback or comment on how we handled your request. Please feel free to contact the Head of Information Governance at [foi.officer@parliament.scot](mailto:foi.officer@parliament.scot)

Please find below Annex A, which explains how we handle FOI requests and reviews.

We are currently working remotely and so would ask you to contact us by email at [foi.officer@parliament.scot](mailto:foi.officer@parliament.scot)

Yours sincerely

Cara Dickson  
Information Compliance Officer

## REQUESTS MADE UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

### How we handle FOI requests

Information on how we handle FOI requests is available on the Parliament's website at:

[Privacy notice: Information rights: Freedom of Information request handling | Scottish Parliament Website](#)

Alternatively, please contact the Public Information & Resources Team to request a copy.

<https://www.parliament.scot/contact-us>

### Review

If you are dissatisfied with the way in which we have dealt with your request for information, you can ask us to review our decision and actions. You must do this in writing (or other permanent form) within 40 working days of the date of this letter, stating the reasons for your dissatisfaction, and we will respond within 20 working days of receipt. A request for a review should be made to the Head of Information Governance:

Post: Head of Information Governance  
The Scottish Parliament  
Edinburgh  
EH99 1SP  
Telephone: 0131 348 5281

We welcome calls using the Text Relay service or in British Sign Language through [contactSCOTLAND-BSL](#).

E-mail: [foi.officer@parliament.scot](mailto:foi.officer@parliament.scot)

### Application to the Scottish Information Commissioner

If, on the outcome of any review, you are still dissatisfied, or if we are unable to resolve any other complaint, then you can contact the Scottish Information Commissioner:

Post: The Office of the Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS

Email: [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal)

Telephone: 01334 464610

Fax: 01334 464611

Website: [www.itspublicknowledge.info](http://www.itspublicknowledge.info)

A decision by the Scottish Information Commissioner may be appealed on a point of law to the Court of Session.

### **Copyright in relation to information provided**

The supply of information under FOI does not constitute permission for its use in a way that would infringe copyright. Where relevant you should obtain permission from the copyright holder before any such use.

### **Feedback or comment**

We would welcome feedback or comment on how we handled your request. Please contact the Head of Information Governance.

### **Data Protection**

If you wish to find out more about how we use your personal data then you can access our Privacy Notice at the following link:

[Privacy notice: Information rights: Freedom of Information request handling | Scottish Parliament Website](#)

### **Complaints**

If you are dissatisfied with the way in which we dealt with your enquiry, then you may wish to raise the matter with Public Information and Resources.

### **How to contact us**

Post: The Scottish Parliament  
Edinburgh  
EH99 1SP

Telephone: 0131 348 5000  
0800 092 7500 (Public Enquiries)  
0131 348 5395 (Gàidhlig)

We also welcome calls using the Text Relay service or in British Sign Language through [contactSCOTLAND-BSL](#).

E-mail: [info@parliament.scot](mailto:info@parliament.scot)