Dear George

Thank you for attending the Local Government and Communities Committee meeting on 13 November, to answer questions on your Annual Report and Accounts for 2018/19. It was a very interesting and informative session and the Committee appreciated you taking the time to share further information on your important work in regulating the social housing sector. You can read the Official Report of the meeting [here](#).

During the session, we raised this issue of how anti-social behaviour can have a harmful impact on communities when it is not addressed in a timely and proportionate manner. You offered to come back to the Committee with further information on local authority and Registered Social Landlords’ performance in relation to handling complaints of anti-social behaviour and outcomes. The Committee would be keen to use the information provided to establish whether there are any differences in performance, in terms of outcomes, between how RSLs and local authorities handle cases of anti-social behaviour and also whether there are any particular examples of best practice. The Committee would like to establish whether this is an issue which requires any further scrutiny.

You also offered to provide the Committee with data on landlords’ performance on re-letting empty properties. You will be aware that this remains a particular area of interest to the Committee, following the publication of our inquiry report on Empty Homes on 10 November 2019. The Committee intends to hold a Chamber debate on the issue in the New Year.

I would be grateful if you could provide the requested information by close on 18 December 2019. Should you have any questions, then please do not hesitate to contact the Clerking Team using the contact details provided above.
Yours sincerely

James Dornan MSP
Convener of the Local Government and Communities Committee