



The Scottish Parliament  
Pàrlamaid na h-Alba

## **Social Justice and Social Security Committee**

Shirely-Anne Somerville  
Cabinet Secretary for Social Justice  
Scottish Government

**14 July 2025**

Dear Cabinet Secretary

### **VoiceAbility contract**

I am writing to you regarding the contract for the advocacy services currently provided by VoiceAbility for Social Security Scotland clients.

The Social Security (Scotland) Act 2018 requires Scottish Ministers to ensure that independent advocacy services are available to disabled people who require support to apply for Scottish social security entitlements. This service is currently provided by VoiceAbility.

I understand that the contract is due to end on 31 January 2026.

Could you please provide the Committee with details of the procedure for the renewal of the contract? In particular, could you please confirm whether the Scottish Government is to undertake a review of the services provided by Voiceability prior to its contract term coming to an end and, if so, could you please provide details of what the review will entail and an indication of the expected timescale.

Yours sincerely,

**Collette Stevenson MSP**  
**Convener**  
**Social Justice and Social Security Committee**