



The Scottish Parliament  
Pàrlamaid na h-Alba

## Social Justice and Social Security Committee

Andrew Judd  
Chief Executive Officer  
National Association of Funeral Directors

**27 November 2025**

Dear Mr. Judd,

### Funeral Support Payment: Request for Information

The Social Justice and Social Security Committee is currently undertaking a review of the Funeral Support Payment. As a member of the Cross-Party Group on Funerals and Bereavement, we believe your organisation's insight and experience could provide valuable context to support the Committee's scrutiny of this benefit.

The Funeral Support Payment offers vital support to households on low incomes who face the financial burden of funeral costs. In 2024-25, there were 8,540 applications for the benefit, with a reported take-up rate of 61%.

We would be grateful for any data or analysis you are able to share on behalf of your members, particularly in relation to:

- Good practice examples which enable people to access the Funeral Support Payment;
- Challenges experienced in connection with the Funeral Support Payment;
- Any concerns or data regarding fraud or misuse of funds by recipients;
- Initiatives aimed at increasing awareness or improving uptake of the benefit.

The Committee is aware of the [East Ayrshire Respectful Funeral Service](#) model, where the local authority works in partnership with funeral directors to raise awareness of the benefit and simplify the application process for eligible households. We would welcome your views on this approach.

We would be grateful to receive your response to the above by **Friday 8<sup>th</sup> January**.

Yours sincerely,

**Bob Doris MSP**  
**Deputy Convener**  
**Social Justice and Social Security Committee**