



The Scottish Parliament
Pàrlamaid na h-Alba

Transport Committee

Joanne Maguire
Managing Director
ScotRail

21 September 2026

Dear Joanne

Scotland's rail services

Thank you for attending the Transport Committee on 16 September 2026.

After reflecting upon the evidence heard, the Committee agreed to write to you to seek an update on:

- An anticipated timeline for when you expect the current issues with the new Scotrail App to be fully resolved;
- The duration of the current contract with SilverRail, the timing of any break clauses, and the circumstances in which ScotRail might consider using such a break clause to exit the contract;
- Whether there are plans to introduce or expand the provision of late-night and weekend rail services across Scotland and, if so, the timescales for this.

The Committee would be grateful to receive your response by **21 October 2026**.

The Committee would also appreciate regular ongoing written updates on progress towards fixing the remaining issues with the new Scotrail App.

Network Rail has been copied into this letter.

Yours sincerely

Willie Rennie MSP
Convener

cc Liam Sumpter, Managing Director, Network Rail Scotland

Contact: Transport Committee, The Scottish Parliament, Edinburgh, EH99 1SP.
Email transport.committee@parliament.scot. We welcome calls through Relay UK and in BSL through Contact Scotland BSL.