



Local Government, Housing and Planning Committee

David Bookbinder
Director
Glasgow and West of Scotland Federation of
Housing Associations

9th October 2025

Dear David

Scottish Housing Regulator (SHR)

The Committee is responsible for scrutinising the performance of the SHR, which it does on an annual basis.

Thank you for your contribution to last year's assessment, which resulted in the [Committee writing to the SHR](#) in March this year with a number of recommendations.

To help inform the Committee's scrutiny of the SHR this year, it would welcome your views on what progress the SHR has made on those issues which were raised by the Committee, in particular its relations with landlords, and the treatment of community-based housing associations.

Outlined below are the key areas of concern which our inquiry last year highlighted and some queries on which we would appreciate your views. However, please provide comment on any aspect of the SHR's performance which you wish to bring to the attention of the Committee.

- The Committee heard conflicting views on the treatment of RSLs by the SHR, and whilst it was not able to determine the causes of those, nonetheless

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asked the SHR to take steps to improve relationships. In your view, have there been improvements in the Regulator's relationships with RSLs?

- The Committee's inquiry noted that stakeholders have concerns around approachability, consistency in attitude towards RSLs, and communication with the SHR. In your view, has the SHR made improvements in each of those areas?
- The Committee noted the importance of SHR's relationships and engagement with tenants. Do you have any views on whether their communications with tenants have further developed?
- In respect of the transfer or takeover of one RSL by another, the Committee heard that it would be helpful for there to be guidance in place on what a preferred bidder is able to offer in the year before the ballot of tenants takes place to determine whether a takeover will happen. The SHR said that it would like to work with GWSF in developing guidance in that respect. Could you provide an update on any progress which has since been made?

I would be grateful for a response by Friday 14th November.

Yours sincerely,

Ariane Burgess
Convener, Local Government, Housing and Planning Committee