



Local Government, Housing and Planning Committee

Tony Cain
Policy Manager
ALACHO

9th October 2025

Dear Tony

Scottish Housing Regulator (SHR)

The Committee is responsible for scrutinising the performance of the SHR, which it does on an annual basis.

Thank you for your contribution to last year's assessment, which resulted in the [Committee writing to the SHR](#) in March this year with a number of recommendations.

To help inform the Committee's scrutiny of the SHR this year, it would welcome your views on what progress the SHR has made on those issues which were raised by the Committee, in particular its relations with landlords, and the treatment of community-based housing associations.

Outlined below are the key areas of concern which our inquiry last year highlighted and some queries on which we would appreciate your views. However, please provide comment on any aspect of the SHR's performance which you wish to bring to the attention of the Committee.

- The Committee heard conflicting views on the treatment of RSLs by the SHR, and whilst it was not able to determine the causes of those, nonetheless asked the SHR to take steps to improve relationships. In your view, have there been improvements in the Regulator's relationships with RSLs?

Contact: Local Government, Housing and Planning Committee, The Scottish Parliament, Edinburgh, EH99 1SP. Email: localgov.committee@parliament.scot. We welcome calls through Relay UK and in BSL through Contact Scotland BSL.

- The Committee's inquiry noted that stakeholders have concerns around approachability, consistency in attitude towards RSLs, and communication with the SHR. In your view, has the SHR made improvements in each of those areas?
- The Committee noted the importance of SHR's relationships and engagement with tenants. Do you have any views on whether their communications with tenants have further developed?

I would be grateful for a response by Friday 14th November.

Yours sincerely,

Ariane Burgess
Convener, Local Government, Housing and Planning Committee