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Claire Haughey MSP
Convener
Health, Social Care and Sport Committee
Scottish Parliament
By Email: hscs.committee@parliament.scot

24 March 2026

Dear Clare

I am writing to update you on the report published today, [A Year of Progress – Driving Improvement and Building a Stronger NHS](#), which summarises the significant progress towards recovery made in recent years and, in particular, sets out delivery against the commitments in the Operational Improvement Plan over the past year.

In addition, our report summarises activity under the NHS Recovery Plan over 2025-2026. We recognise that the landscape around us has changed significantly, therefore, our focus has evolved - we are no longer simply concentrating on recovery, we are now driving long-term renewal and transformation.

The report highlights substantial and sustained improvements delivered against commitments in the Operational Improvement Plan, published in March 2025, aimed at reducing pressure and improving access and experience across Waiting Times, Improving Flow, Digital, and Prevention. Key milestones include significant progress on waiting times, with waits over 52 weeks falling for eight consecutive months since July, and the number of new outpatients waiting over a year more than halving over the same period.

The publication further announces the national rollout of MyCare.Scot, our new online service designed to enhance patient access to information and support, will begin from April. The service will launch across Scotland, initially enabling users to access elements of their personal and medical information and locate local support services. Additional functionality will be developed iteratively over time. Further information will be published this spring.

This progress reflects the sustained efforts and continued constructive engagement across the whole system.

I hope you find this update helpful.

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Yours sincerely



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