

Further to your email of 20 June to Pauline Howie, CEX Scottish Ambulance Service, please note the update as below:

1. **Advanced Paramedics:** in the last 12 months, we have seen 9 staff leave which is an attrition rate of 7.8%; 8 leaving to work elsewhere in NHS Scotland and 1 retiring who has since returned on reduced hours.
2. **Mental Health Assessment Units:** In May 2023, we have seen a reduction in patients conveyed which currently sits at 50.2%. The impact of this has reduced the overall service time and released 34 hours of crew-time in total back in to service for the month of May 2023. We continue to work closely National Urgent & Unscheduled Care Mental Health team to improve access to pathways for individuals experiencing distress.

We trust this answers your queries and please do not hesitate to let us know if you require any further information.