

Daniel Johnson MSP  
Convener, Economy and Fair Work Committee  
Holyrood  
Edinburgh EH99 1SP

24<sup>th</sup> March 2026

Dear Daniel,

I am writing to advise you that Consumer Scotland (CS) has now published the statutory independent review of its performance, conducted by Elaine Lorimer, former Chief Executive of Revenue Scotland, with the assistance of Clare Bailey, Chair of the Consumer Council of Northern Ireland. As per Section 19 (5) of the Consumer Scotland Act, this report has been published on the CS website ([here](#) with an accompanying statement from our Chair, David Wilson), laid before Parliament and shared with Scottish Ministers.

Consumer Scotland's board and executive team welcome the report findings and are grateful to the stakeholders who have contributed to this independent assessment of our performance. We are particularly pleased that the review provides an endorsement that we have built a strong base, noting we are now a small, expert organisation with capability in research into consumer markets, analysis of data, and policy making and investigations. We also welcome the encouragement and challenge that these are secure foundations to increase our positive impact on the lives of consumers in Scotland. This will be achieved by building on the collaborative approach we have taken so far and maintaining our commitment to evidence-based advocacy.

The Lorimer Review will help guide Consumer Scotland's next Strategic Plan for 2027-31, shaping our development as we become ever more ambitious to achieve better outcomes for consumers in Scotland. We are developing our detailed responses to the recommendations in the report, and I look forward to working with our partners, including the Economy and Fair Work Committee as we progress them.

Elaine has offered to meet with the Committee following the Scottish Parliamentary elections to discuss her report if that would be useful.

Kind regards,



Sam Ghibaldan

**Copy to:**

Michelle Thomson – Deputy Convener, Economy and Fair Work Committee

Anne Peat - Clerk, Economy and Fair Work Committee

David Wilson – Chair, Consumer Scotland

Sue Bomphray - Director of Operations and Partnerships, Consumer Scotland

Jill Rosie – Assistant Director, Operations and Partnerships, Consumer Scotland