

By Email

Claire Baker, MSP

Convener Economy and Fair Work Committee

economy and Fair Work Committee
economyandfairwork.committee@parlia

ment.scot

Your Ref: N/A

Our Ref: MC-100-2023

Reply to: Edinburgh Office

Department: Senior Management

Contact: Jennifer Henderson

Telephone: 0131 357 8199

Email: rossecretariat@ros.gov.uk

Date: 17 October 2023

Dear Ms Baker

REGISTERS OF SCOTLAND - MONTHLY PROGRESS UPDATE

Performance Information

I am writing to provide links to our monthly performance position, to the end of September 2023. Please see our <u>status of open casework</u>, <u>casework turnaround times</u>, and <u>delivering the benefits of a complete land register</u> figures.

We have recently hit a milestone with the completion of our 2017 open casework and will subsequently be moving the related resources onto 2018 cases. The progress of our open cases by month and year can be monitored on our related <u>publication page</u>.

Other Key RoS Activities

We recently published our <u>2022-23 Annual Report and Accounts</u>, which sets out progress against our strategic objectives and the underpinning key performance indicators over the last year. Following the laying of the Annual Report and Accounts in Parliament, electronic copies have been distributed to partner bodies and stakeholders and promoted via social media and on the RoS website.

If you require anything further in relation to the information provided in this update, please let me know.

Yours sincerely

JENNIFER HENDERSON

Keeper of the Registers of Scotland









