NHS Lanarkshire (HMP Shotts) and North Lanarkshire Health & Social Care Partnership

Facilities
1. What prison healthcare facilities are you responsible for?

HMP Shotts.

For questions (2 to 10) please provide information broken down by prison.

Budget and costs
2. What is the budget for a) health and b) social care for 2016/17?

a) £1,316,075.00
b) N/A

3. What is the average cost of a) health care and b) social care per prisoner?

a) The total number of prisoners in HMP Shotts is 536, but dividing the total budget does not give an accurate account of average cost as the healthcare needs across different types of prisoner change variably. It is also worthy to note that funding is also in place from Dental, Alcohol & Drug Partnerships, Allied Health Professionals and Health Improvement which is not contained in the Prisoner Healthcare budget.

Staffing
4. Please provide a breakdown of the number of staff, by roles, which provide health and social care.

   Health Care Service Manager x 1
   Clinical Manager for Addictions & Mental Health x 1
   Clinical Manager for Primary Care x 1
   Mental Health Charge Nurse x 1
   Mental Health Nurse x 1
   Addictions Charge Nurse x 3
   Addictions Caseworker x 2
   Addictions Support Worker x 3 (0.2 WTE funded by ADP)
   Charge Nurse Primary Care x 1
Practitioner Nurse x 7
Healthcare Administrator x 1
Healthcare Assistants x 2
Pharmacy Technical Officer x 1

5. Please provide information on posts that have been vacant for 3 months or longer.

The only position vacant in HMP Shotts Healthcare Department is the GP, which has been covered regularly by locum GP’s. NHS Lanarkshire has been unable to fill this position following three recruitment campaigns.

Demand
6. How many prisoners have mental health needs? 162
7. How many prisoners have long-term conditions? 285
8. How many prisoners have high care needs? 9
9. How many prisoners have palliative care needs and what arrangements are in place to provide this? Nil

Performance
10. How many complaints in relation to a) health and in prison have your received over the past 5 years by subject of complaint, broken down by year?

A) 2012 – 466
   2013 – 440
   2014 – 506
   2015 – 591
   2016 – 553
   2017 (Jan & Feb) - 107

11. What performance indicators do you currently use?

Currently we use a range of key performance indicators including:

Comments, feedback, concerns and complaints
Keep well clinic attendance
Smoking Cessation attendances
Number of patients prescribed Opiate Replacement Therapy
Waiting times compliance
Absence Management data
E-KSF (performance management and personal development system) uptake
Staff mandatory and non-mandatory training compliance

Service development
12. Since the transfer of responsibility for prison healthcare in 2011 care have you or do you intend to redesign services?

Yes we have re-designed the service, as outlined in question 13.

13. Please could you give examples of innovations in service delivery?

Through a re-structure of the healthcare team and significant staff development, the staffing model is now more aligned to that within the wider NHS Board area. This has resulted in an increased number of caseload holders and stronger clinical governance arrangements.

Services such as dental, physiotherapy and podiatry are now delivered by NHS Lanarkshire rather than the previous arrangement of private contractors. Through development of this approach, there has been a significant reduction in waiting times and improvements in service quality and efficiency.

We also deliver Keep Well, Smoking Cessation Clinics and a number of initiatives via the Health Improvement Strategy.

Health inequalities and prevention

14. What public health measures do you currently provide and how are these accessed?

HMP Shotts has developed a Health Improvement Strategy which was delivered over a three year period (attached) and the second strategy is now in the final stages of development and will be officially launched on 7th March 2017. A number of key stakeholders were involved in the development of the strategy including service leads for Keep Well, Smoking Cessation, Oral Health.

15. What access do people have to drug treatment programmes such as methadone therapy?

All patients in HMP Shotts can directly refer to the Addictions Services based in HMP Shotts where they will be appropriately assessed by addictions caseworkers or addictions charge nurses to identify appropriate interventions, such as methadone therapy. We do not currently have a waiting list for patients referring for Addictions care.

16. What factors would help you address health inequalities in the prison population?

Access to social care assessment and providers in order to provide an immediate service to patients transferred to HMP Shotts.

If healthcare staff were not involved in the delivery of a “fitness for work system” which they are not qualified to deliver, a system which does not reflect that operating in the community nor provided by NHS services. We would be able to
deliver the clinical interventions required to improve the health inequalities in prison.

17. What steps do you take to ensure continuity of care on release?

Although prisoner patients are normally transferred to less secure conditions prior to released from HMP Shotts, we would