Reference the abysmal broadband speed available to this area (four miles from the centre of the ‘Oil Capital of Europe’) which at present is approximately 1.1 mb. I would appreciate if a more aggressive approach was taken with service providers. The tone of the response by BT to our local councillor that we should accept this state of affairs for at least the next four years is not acceptable. Perhaps an approach that only pay a pro rata rental should be paid for any rate below a standard rate (say 20 mb). This would perhaps give an incentive to improve the service available.