Inquiry into regulation of care for older people

Mrs Ruth Jolly

Unfortunately, the regulatory system for care of older people is unsatisfactory – having scheduled inspections does not paint the true picture! Nor do all the care homes call for GP’s visits enough, eg. soon after a resident falls.

Staff are not always vetted correctly for qualifications and also can administer improper practices, eg. enemas carried out by untrained staff and administered too frequently.

Feeding liquids to residents (who can no longer swallow) by syringe.

The registration and regulatory system does not provide adequate or appropriate services, not taking steps to improve inspection of care services and making sure the staff are trained and care properly for all who cannot speak for themselves.

The Care Commission which has changed its name and I hope improved vastly, seemed to hold endless time on meetings etc. instead of making the necessary changes to poor practice, like ensuring staff caring for vulnerable residents are competent and actually want to care for them, because as we know from the press news many of our frail elderly people are treated badly for all sorts of reasons.

Poor management of the care homes, inspection bodies, inadequate training of staff should be changed ASAP. This is a shame and disgrace, at this time the NHS should, with proper funding and good managers, provide safe and proper care.

Mrs Ruth Jolly
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