SUBMISSION FROM SCOTTISH AMBULANCE SERVICE

Equalities in the budgeting process

- **How were equalities issues taken into consideration in allocating budgets in 2012-13? (Please describe the process undertaken)**

  An Equality Impact assessment was undertaken during the budget setting process to evaluate any adverse or positive impacts for equality groups.

- **Was the approach taken for the 2012-13 budget any different from that taken in 2011-12? (If YES, please describe what changed in your approach)**

  For 2012/13 the EQIA was more thorough and more widely understood as to the process, as a result of training in this area.

- **Can you provide any examples of how equalities considerations influenced agreed budgets? (Please provide up to THREE examples)**

  During the EQIA process, a number of areas were identified (Single Common Triage Tool and Scheduled Care) where there was potential for adverse impacts on specific groups. However we are satisfied that other mechanisms are in place to ensure that these groups are protected. In addition to this, we will closely monitor the expenditure on an ongoing basis for adverse impacts.

  We undertook an EQIA in respect of the planned changes to the Scheduled Care programme and this highlighted the areas of attention to ensure that equalities groups were understood and not disadvantaged. However we will monitor the impact on the different groups as the change progresses and take action should any inequalities be identified.

  In order to ensure that remote and rural communities have access to emergency care we were able to invest in the development of six additional retained unscheduled care models in the Orkney Islands and Highland Scotland.

Equalities in mainstream services

- **For your three most significant mainstream services (in terms of cost), please provide details of—**

  The total budget for this service in 2011-12 and 2012-13

  The three services are: Unscheduled, Scheduled and Air Ambulance Service
Budget Expenditure - 3 Key Areas of Expenditure
This does not include Overheads

<table>
<thead>
<tr>
<th></th>
<th>2011/12 £'000</th>
<th>2012/13 £'000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unscheduled Care</td>
<td>120,485</td>
<td>123,297</td>
</tr>
<tr>
<td>Scheduled Care</td>
<td>25,076</td>
<td>22,820</td>
</tr>
<tr>
<td>Air Ambulance</td>
<td>11,761</td>
<td>12,993</td>
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The impact (positive or negative) that this service has on equality groups

**Unscheduled Care** – This is provided to the population of Scotland, irrespective of equality group. However we have worked with partners in the local areas to specifically ensure some groups are provided with additional services, for example.

People with learning difficulties are provided with alternative communication systems to access the service.

Basic life support training has been provided to specific equality groups in order to build capacity in the community and relationship building with minority groups.

**Scheduled Care** – this service is predominately provided to patients over the age of 66. The redesign of the service is aimed at positively enhancing the service to elderly/vulnerable people.

**Air Ambulance** – This service is being developed to provide a more streamlined and specialist service to specifically Paediatric and Neonatal patients. Benefits will also be provided to adults living in remote and rural communities by being able to access specialist, emergency/urgent care more effectively.

The impact (if any) that any budget changes have had on equality groups

The redesign of Scheduled Care is underway and we are closely monitoring the impact on the patient profile for any adverse impacts. However as this programme is only part way through the implementation, it is too soon to identify impacts.
Service provision for equalities groups

- For up to THREE services with a specific focus or provision for equalities groups, please provide details of—

  The total budget for this service in 2011-12 and 2012-13

  The impact that this service has on equality groups

  The impact (if any) that any budget changes have had on equality groups

The Scottish Ambulance Service designs services to be accessible to all equality groups and does not provide services designed specifically for equality groups.

Mainstreaming equalities

- What specialist services or programmes have been, or are being altered, in the interests of mainstreaming?

- What monitoring is in place to ensure that the relevant equality groups continue to access an appropriate service?

  Equality Impact Assessments continue to be reviewed and the understanding of the process continues to be developed and rolled out across the organisation. We continue to monitor patient profiles to ensure services are used by all equality groups.

Chief Executive
Scottish Ambulance Service
7 August 2012